

Privacy Policy

Last updated _1-16-2015.

Engaged Care LLC (“Engaged Care”) values the privacy of visitors to its website located at www.engagedpatientcare.com (the “Informational Site”). The Informational Site and all associated webpages shall be collectively referred to as the “Sites.”

Engaged Care believes that individuals should be empowered to protect their own information. This Privacy Policy (“Policy”) is intended to give users of the Sites information on what information Engaged Care collects on the Sites, how Engaged Care uses that information, and the choices that users have regarding their information. Any questions or concerns by a user regarding the privacy of his or her information in connection with the Sites should be directed to Engaged Care as set forth below.

This Policy covers only information collected on or through the Sites from individuals visiting the Sites.

Engaged Care may change the terms of this Policy at any time. If Engaged Care does so, it will notify you here. The date at the top of this page will reflect the last update. You should check this page regularly to check for updates. Your continued use of the Sites after any changes in these terms constitutes your agreement with these terms. Engaged Care reserves the right to modify or discontinue the Sites at any time.

1. Information Collected:

Engaged Care collects some personal information from users of the Sites. Examples of personal information that Engaged Care collects from you include your name, address, and billing information when you purchase products or services from Engaged Care.

In addition, Engaged Care collects the following types of information from your web browser or interactions with or use of the Sites:

- Details about your computers, devices, applications and networks (including IP address, browser characteristics, device ID and characteristics, device operation system information, and system language preferences);
- Your activities on the Sites and usage patterns, referring URLs, dates and times of visits to the Sites, and information commonly recorded in web server logs;
- Data about files and communications, such as potential malware or spam;
- Data about information that you upload and download from the Sites;

Engaged Care uses "cookies" (small pieces of information placed on your computer hard drive that may take the form of html files, Flash files or other technology) on certain parts of the Sites to allow us to remember user activity and visits to the Sites. For instance, cookies may be used to remember portions of the Sites that you previously viewed or they may store a username and/or password that you use to purchase products and/or services. Engaged Care does not use cookies to collect personal information, but Engaged Care may link information contained in a cookie to your personal information. You can program your computer to warn you each time a cookie is being set, or you can disable cookies on your computer by selecting this preference or option located in the menu of your browser. By blocking cookies, however, you may not have access to certain features of the Sites.

Engaged Care also uses technology to count visitors to the Sites and analyze how visitors use the Sites. This information generally is anonymized instead of being used to identify a particular user.

Engaged Care also maintains log files of traffic that visits the Sites. Engaged Care's servers are designed to automatically record certain information that you or your web browser sends when you visit the Sites, such as your requests, IP address, browser type, browser language, the date and time of your request, and one or more cookies that may uniquely identify your system.

2. California Do Not Track Disclosure

Engaged Care does not and it does not allow other parties to collect personal information about your online activities over time and across different websites when you use the Sites. Therefore, Engaged Care does not respond to Do Not Track (DNT) signals.

3. No Assurances of Privacy.

Engaged Care will take commercially reasonable steps to safeguard all personal information provided by you using the Sites from unauthorized access and use, including using commercially reasonable physical, administrative, and electronic security measures. Unfortunately data, including email and electronic communications, submitted over the Internet is subject to the risk of being accessed by unauthorized third parties. *No security system is fail-safe and Engaged Care cannot guarantee the information you provide will never be obtained by unauthorized persons.* By using the Sites, you acknowledge and accept this risk.

As between you and Engaged Care, any information or material submitted to Engaged Care in connection with the Sites is provided on a non-confidential and non-proprietary basis. By submitting information and material through the Sites, you authorize Engaged Care to use that information.

4. Use of Information.

Engaged Care uses the information submitted through the Sites for various purposes, including operating the Sites and providing the various services that you have requested from Engaged Care. Information or materials submitted by users of the Sites may be used by Engaged Care for any purpose on an unrestricted basis, including but not limited to reproduction, display, performance, modification, transmission and distribution. Engaged Care is also free to use any ideas, concepts, know-how or techniques submitted to Engaged Care for any purpose on an unrestricted basis. Without limiting the foregoing, Engaged Care uses the information that it collects to provide services to businesses and individuals; conduct research and analysis (for example, market and client research); analyze security; analyze the behavior of the Sites' users; customize and improve the Sites' properties; analyze and develop new products, services and websites; contact you regarding new products and services; comply with and enforce applicable legal requirements, agreements and policies; and perform other activities consistent with this Policy.

5. Disclosure to Others.

Engaged Care does not intentionally reveal any personal information that is provided by you through the Sites to any third parties, except (i) in connection with a third party's provision of services to Engaged Care, provided that the third party service provider is subject to rules of confidentiality and under a contract with Engaged Care; or (ii) when requested by a governmental agency having jurisdiction, or by a court of competent jurisdiction or other operation of law; or (iii) when Engaged Care believes disclosure is necessary and appropriate to prevent physical, financial or other harm, injury or loss or in connection with an investigation of suspected or actual illegal activity or exposure to legal liability.

6. Managing Information You Provide.

You can stop providing the information collected by Engaged Care through the Sites simply by ceasing to use the Sites. However, Engaged Care will retain some of the information that you already provided, such as your name and other contact information.

If you believe that any personal information you submitted through the Sites to Engaged Care is no longer accurate, please contact us in the manner described below. Please note that Engaged Care does not permit changes that violate the law or any legal requirement.

7. No Assurances Regarding Other Websites.

Any non-Engaged Care web site accessed through the Sites is independent from Engaged Care. Engaged Care has no control over such independent sites and is not responsible for the availability, content or use of those sites, including any link contained in those sites or any changes or updates to those sites. Engaged Care makes no representations whatsoever about any other site you may access through the Sites. Reference by Engaged Care to another site does not mean Engaged Care endorses or accepts responsibility for the content or use of that independent site or has any association with it or its operators.

8. Applicable Law and Forum.

All disputes between you and Engaged Care regarding Policy shall be submitted to mandatory, final and binding arbitration before a single arbitrator selected pursuant to the Judicial Arbitration and Mediation Services' Comprehensive Arbitration Rules & Procedures (the "JAMS Rules"), and any such arbitration shall be conducted in Charlotte, N.C. The arbitration shall be conducted in accordance with the provisions of the JAMS Rules in effect at the time of filing of the demand for arbitration.

This Policy governed by the internal substantive laws of the State of North Carolina, without respect to its conflict of laws principles.

9. Opt Out.

You may opt out of receiving any or all communications from Engaged Care by contacting us as set forth below.

10. Contacting Engaged Care.

If you have any questions or concerns pertaining to the privacy or security of your personal information, you can contact us by:

Email: suport@showmycare.com

Engaged Care LLC
7427 Matthews-Mint Hill Road
Suite 105 Box 173
Charlotte, NC 28227

Other questions or concerns may be addressed by visiting our contact us page.